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Bib Data Sheet

CONFIRMATION NO. 8093

SERIAL NUMBER 09/902,094	FILING DATE 07/11/2001 RULE	CLASS 705	1	SROUP ART UNIT 2151		ATTORNEY DOCKET NO. P 0273746 PAT-002	
** CONTINUING DAT THIS APPLN (AND CLAIMS AND CLAIMS AND CLAIMS AND CLAIMS ** FOREIGN APPLIC IF REQUIRED, FORE	Ellicott City, MD; TA ***********************************	0/243,472 10/27/2000 1 10/27/2000 9 10/27/2000 7 10/27/2000 0 10/27/2000	ENTITY **				
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged ADDRESS 00909	yes no yes no Met afte Allowance xaminer's Signature	MD	SHEETS TOT DRAWING CLA 13		MS CLAIMS		
TITLE	rvice management syster	ms	·				
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Foreign Priority claimed yes no 35 USC 119 (a-d) conditions yes no Met after met Allowance Verified and Acknowledged Examiner's Signature Initials				STATE OR COUNTRY MD			TOT CLAI	MS CLAIMS	
ADDRESS 30827							•		
TITLE Early warning in e-	-servi	ice management syste	ems	·					
FILING FEE F RECEIVED N 355 N	EES: lo lo	ES: Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT for following:			All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit				